

**SARATOGA HOSPITAL
DEPARTMENT OF LABORATORY MEDICINE**

**LABORATORY SERVICE DIRECTORY
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**LABORATORY SERVICE DIRECTORY
USE OF THE DIRECTORY**

The purpose of this directory is to provide information on the diagnostic services offered by the Saratoga Hospital Laboratory and its satellite facilities. The information presented is intended to serve as a resource for test selection, requisition and specimen requirements. The optimal use of our diagnostic resources is best achieved through the use of this manual and direct communication with our professional staff.

The **“Scope of Service”** section describes the services which are provided by each laboratory department, including hours of operation.

The **“Client Services”** section provides information on the support services, billing information and laboratory reports.

The **“Specimen Collection and Transport”** section provides basic instructions for collecting specimens.

A **Specimen Reference Guide** is available at the hospital website at the address below. It provides general instructions about requisitions, specimen types, containers, equipment and techniques for specimen collection.

A **List of Laboratory Tests** is also available at the hospital website at the address below. It provides searchable table of all tests arranged in alphabetical order according to their most common name. In addition, some tests are also listed by their most commonly known synonyms. Test order name, lab department, collection container, storage for transport, CPT, test methodology and other information are provided

The **Service Directory**, **Specimen Reference Guide** and **List of Laboratory Tests** are updated on a periodic basis. They are available on the hospital website at the following URL:

<http://saratogahospital.org/services/diagnostictesting/laboratory-services/>

Contact the laboratory for assistance with the medical indication and appropriate selection of laboratory tests.

DEPARTMENT OF ANATOMIC AND CLINICAL PATHOLOGY

LABORATORY/SERVICE	PHONE NUMBER	NAME
Administration		
Laboratory Medical Director Saratoga Hospital Laboratory	518-583-8442 (cell)	Janne Rand, M.D. (Medical Director)
Assistant Laboratory Medical Director Saratoga Hospital Laboratory	518-886-5910 (cell)	Katherine Pinheiro, M. D. Transfusion Medicine
Laboratory Medical Director Wilton Medical Arts	518-587-1141	Stephen Verdini, D.O.
Pathologist(s)	518-583-8442 or 583-8445	Kelly-Ann Kim, M.D. Janne Rand, M.D. Katherine Pinheiro, M.D.
Laboratory Administration, Director	518-583-8443	Richard Vandell, Administrative Director Laboratory Services
Clinical Pathology Services	518-583-8755	Donald Dennison, Associate Director Laboratory Services
Laboratory Manager-Off Site Laboratories	518-886-5433	Karin Loffredo, Manager Off-site Laboratories
Anatomic Pathology Services/Office of Decedent Affairs	518-583-8752 518-583-8667	Jennifer Kish, Clinical Director, Anatomical Pathology and Decedent Affairs, Danielle Jourdan, Coordinator Office of Decedent Affairs
Laboratory Support Management	518-886-5545	Avis Clarke, Laboratory Support Manager

Business Management	518-583-8743	Shayna Blanchette, Associate Director Laboratory Administration
Quality Assurance/Compliance	518-580-2594	Darcy Leanza, Quality/Compliance Coordinator
Evening/Night	518-583-8750	Erin O'Leary, Supervisor
Laboratory Administrative Support	518-583-8445	Julie Joly, Administrative Coordinator of Pathology
Pathology (Histology/Cytology)		
Pathology	518-583-8442 or 583-8445 518-580-2661 (fax) 518-580-2581 518-583-8752 518-580-2581 518-580-2594	Pathology Office Histology Laboratory Jennifer Kish, Clinical Director, Anatomic Pathology Brian Girard, Histology Supervisor Darcy Leanza, Lead Cytotechnologist
Clinical Laboratory		
Blood Gas	518-580-2554	Ashlee Estabrook, Administrative Director
Blood Bank	518-583-8458 518-886-5945	Blood Bank Laboratory Julie Whaley, Supervisor, Blood Bank
Chemistry	518-583-8747 518-583-8755	Katie VanAlstine, Supervisor, Dayshift
Hematology	518-583-8750 518-583-8755	Don Dennison, Associate Director, Laboratory Services
Microbiology/Virology	518-583-8751 518-583-8755	Don Dennison, Associate Director, Laboratory Services
Phlebotomy	518-886-5545 518-580-2419 518-583-8748 518-580-2497 (Fax)	Avis Clarke, Lab Support Manager Trinity Jacobie, Lab Support Supervisor, Hospital and Outreach Central Receiving/Processing Central Receiving/Processing
Point-of-Care Testing, Specimen Processing, Reference Lab Services, Emergency Services	518-583-8743	Shayna Blanchette, Associate Director Laboratory Administration
Client Response		
Client Support Services	518-583-8440 & 583-8741 518-886-5919 518-580-2615 518-580-2542 518-580-2806 (fax)	General Information Lab Support Coordinator Laboratory Registration Laboratory Scheduling Client Support Services
Satellite Facilities		
Wilton Medical Arts (WMA)	518-886-5545 518-580-2247 518-580-2108 (fax)	Avis Clarke, Lab Support Manager Amanda King, Lab Support Supervisor, Off Sites
Patient Service Centers		
SHMG Schuylerville Primary Care SHMG Milton Primary Care	518-695-3668 518-289-2725	Avis Clarke, Laboratory Support Services Manager Amanda King, Lab Support Supervisor, Off Sites

SCOPE OF SERVICE PLAN

The Anatomical and Clinical Pathology Departments at Saratoga Hospital provide the highest quality of anatomical and clinical laboratory services to support and enhance the ability of the hospital and other health care providers to deliver superior care to our patients. The Hospital and Departmental Missions are the laboratory's purpose and guide. They underscore our determination to have beneficial impact on patients.

We provide services of the highest quality through innovative ideas while constantly improving, striving for and maintaining a high degree of skill. We seek to meet this goal in a work environment that values a sense of community among all employees, an opportunity to perform meaningful work and a sense of dignity from the contributions they all make.

We are committed to service, education and development.

SERVICE: Providing Anatomic and Clinical cutting edge technology, performed in a timely and cost effective manner. Our goal is to exceed client/patient expectations while maintaining a cost competitive position. This process keeps a strong customer focus, involves staff, and uses data and team knowledge to improve decision making.

EDUCATION: To create a “learning organization” within the Anatomic and Clinical Pathology Laboratories, and to educate clinicians in optimal test utilization, and to provide assistance with interpretation of laboratory results.

DEVELOPMENT: To implement new procedures to expedite the diagnosis and treatment of patients.

The key to achieving these goals is constant communication among well trained laboratory staff and their customers. Strong medical direction, a quality-centered management strategy and advanced technology is vital to providing quality laboratory services.

Services are provided according to hospital and departmental policy and procedure and are in compliance with current established techniques. All services meet the regulatory requirements of the New York State Department of Health (NYSDOH), The Centers for Medicare & Medicaid Services (CMS), Clinical Laboratory Improvement Amendments (CLIA), the Association for the Advancement of Blood and Biotherapies (AABB), and the Joint Commission (JC).

The Laboratory’s quality system is organized to monitor processes and operations for all laboratory sites through the performance of self-assessment audits, error management, and customer feedback.

The performance of the procedures involves highly skilled Board Certified Pathologists, New York State licensed Clinical Laboratory Technologists, Clinical Laboratory Technicians, Pathologists’ Assistants, Histotechnologists, and Cytotechnologists. Support staff includes Laboratory Support Specialists, Phlebotomists, Laboratory Technical Associate, and Clerical and Medical Secretarial/Transcription Support.

Our major areas of service are:

- Surgical Pathology
- Cytology
- Blood Gases
- Blood Bank
- Chemistry/Special Chemistry
- Hematology/Coagulation
- Microbiology
- Molecular Diagnostics
- Phlebotomy
- Point-of-Care Testing (POCT)
- Therapeutic Drugs

All departmental services are provided under the administrative and clinical direction of the Administrative Director and/or Laboratory Medical Director. The Administrative Director manages and directs the daily departmental operation in conjunction with the Managers and Supervisors to provide administrative coverage during off hours.

The Saratoga Hospital owns and operates a satellite laboratory at Wilton Medical Arts (WMA). In addition to providing point of care laboratory testing for the WMA facility's Urgent Care Center, the WMA limited service laboratory provides specimen collection for the outpatient community. Saratoga Hospital in collaboration with Albany Medical System partners, also operates laboratories at Glens Falls Hospital Oncology, Care Lane and Malta Medical Emergent Care.

The laboratory monitors and supervises all waived and moderately-complex point-of-care testing. All laboratory tests performed within the hospital and its satellite laboratory for which a result is generated and which is used for the treatment of a patient comes under the laboratory DOH licenses and is controlled by the laboratory. All testing performed at satellite clinics, outside the hospital's main campus, is performed under each clinic's CLIA license.

LABORATORY HOURS OF OPERATION /GENERAL INFORMATION

Main Campus: Saratoga Hospital

Clinical Laboratory: Opened 24 hours a day; limited test menu on the night shift. Routine results for testing performed in house are available within 24 hours of specimen receipt. Exceptions are noted in the service directory. Hours for outpatient phlebotomy services are listed under “Phlebotomy Services”.

Pathology and Cytology Departments: 7:00 AM - 4:00 PM, Monday- Friday; closed weekends and holidays.

The Anatomic Pathology and Clinical Pathology Departments at Saratoga Hospital must be covered 24 hours a day and 7 days a week. Night coverage begins at 5:00 p.m. on weekdays. The pathologist on night, weekend and holiday call will be responsible for clinical and surgical consultations, frozen section interpretation, transfusion reaction investigations, critical blood smear findings, and autopsies. Pathologist On-Call Schedule is available for Anatomic Pathology and Clinical Pathology Services after normal working hours. The pathologist on-call schedule is loaded in QGenda and posted on the transcription office door in the pathology department.

Saratoga Hospital Satellite Laboratory:

Wilton Medical Arts Limited Service Laboratory (WMA)	
Monday-Friday:	7 am to 9 pm
Saturday:	9 am to 9 pm
Sunday:	9 am to 5 pm

NOTE: the following specimens are never collected at the laboratory:

Limited Service Laboratory	Specimen
WMA	Ammonia, Cerebrospinal Fluid, Cryoglobulins

Please refer these patients to the Saratoga Hospital Lab as appointments are required ~ Please call ahead.

Waived tests performed at the WMA Limited Service Laboratory:

CBC, CBC w/automated diff
Comprehensive Metabolic Panel
Fecal Occult Blood
MonoSpot
POC Creatinine
POC Glucose
POC INR
Rapid Influenza Antigen A & B
Rapid Strep A Antigen (throat)
Rapid SARS-CoV-2 Antigen
Urinalysis without microscopic
Urine Pregnancy Test, Qualitative

All other laboratory tests are transported to the Main Laboratory or the appropriate reference laboratory

AREAS OF SERVICE

PHLEBOTOMY SERVICES

Trained phlebotomists provide 24 hour coverage to inpatient areas of the hospital. Saratoga Hospital also operates several patient service centers for the convenience of our outpatient population:

Saratoga Hospital Laboratory 211 Church St. Saratoga Springs, NY 12866 Phone: (518) 583-8440 Hours: Mon - Fri : 7 am to 8 pm Sat: 7 am to 1 pm Sun: CLOSED	Wilton Medical Arts Limited Service Laboratory 3040 Route 50N Saratoga Springs, NY 12866 Phone: (518) 580-2273 or 580-CARE Hours: Mon-Fri: 7 am to 9 pm Sat: 9 am to 9 pm Sun 9 am to 5 pm	SHMG Milton Primary Care 510 Geyser Road Ballston Spa, NY 12020 Phone: (518) 298-2725 Hours: Mon-Fri. 7 am to 3:00 pm Closed daily from 12:30-1:00 for lunch
SHMG Schuylerville Primary Care 200 Broad Street Schuylerville, NY 12871 Phone: (518) 695-3668 Hours: Tues & Thurs; 8:00 am to 12.00 pm		

Homedraw service is available for patients who qualify. Accepted reasons for homedraws are:

- A patient is considered homebound if he/she is not physically able to travel the distance with assistance from the parking lot to the collection station.
- Post-surgical patients with restricted or limited activities.

Please call 518-580-2542 for additional information. A Homedraw Request Form AND the test requisition is required. **The homedraw will not be scheduled without the required written documentation.**

The program operates within a twelve mile radius of the Saratoga Hospital from Monday – Friday. Appointments are scheduled according to our pre-determined routes.

POINT-OF-CARE TESTING

The Point-of-Care Testing (POCT) program monitors and supervises all laboratory testing performed outside the physical facilities of the clinical laboratory. This includes testing done by hospital employees and medical

staff. The program provides guidelines to ensure consistent, accurate and reliable laboratory testing at the patient's immediate location.

The clinical laboratory in conjunction with departments that perform Point-of-Care Testing coordinates all activities associated with the program:

- Review and approval of testing procedures and equipment,
- Monitoring Quality Control,
- Proficiency Testing,
- Training of individuals who performed testing.

Requests to add a test to the program must be submitted to the Laboratory Business Manager and must be approved by the site Laboratory Medical Director. Moderately Complex Point-of-Care Testing at Saratoga Hospital is licensed by the New York State and must meet all CLIA, andJC guidelines for laboratory testing.

ANATOMIC PATHOLOGY SERVICES

ANATOMIC PATHOLOGY- provides diagnostic surgical pathology, frozen sections and cytopathology and autopsy services.

A completed pathology/cytology requisition or electronic order is required with each specimen. All pertinent clinical information must be included to ensure accurate surgical and cytologic evaluation.

Refer to the Specimen Reference Guide available on the Saratoga Hospital website for instructions on specimen labeling and collection requirements.

PATHOLOGY DEPARTMENT- prepares and processes tissue specimens for microscopic diagnoses.

CYTOLOGY DEPARTMENT- processes body fluids, fine needle aspirations, brushings and ThinPrep pap smears for cytologic diagnoses. Provides rapid on site evaluation upon request .

AUTOPSY SERVICES: Medical staff of Saratoga Hospital may request an autopsy on deceased inpatients, in consultation with the pathologist.

For additional instructions or information call the coordinator of the Office of Decedent Affairs at 518-583-8752.

TRANSFUSION SERVICE

Services Provided:

- Stores and distributes blood, blood products, allograft tissues, and Rh(D) immune globulin.
- Performs ABO and Rh typing, antibody screening, compatibility testing, antibody identification studies and direct antiglobulin testing.

Transfusion Protocols:

1. A written order by a credentialed practitioner is required for all transfusion requests. Inpatient requests are ordered by the patient care unit through the computer system. Outpatient requests must be scheduled through the Outpatient Transfusion Coordinator (518-583-8765) or Inpatient Admitting (518-583-8432). It is preferable to schedule outpatient transfusions two days post specimen collection to ensure that the product is available for transfusion.
2. Requests must include the product, amount and the reason for transfusion. The transfusion service must be contacted in advance for special product requirements (ex. Platelet products, Irradiated, HLA matched).
3. The Saratoga Hospital Blood Bank and Transfusion Committee has established written criteria for the transfusion of blood products which are available upon request.
4. The type and screen (TS) protocol is designed for cases where the need for transfusion is rare. The patient's blood sample is tested for ABO and Rh and screened for atypical antibodies. If needed, a crossmatch can be completed within 10 minutes for patients with no atypical antibodies. Patients with atypical antibodies are automatically converted to a type and crossmatch for two units.
5. Transfusion reactions: All suspected transfusion reactions are considered STAT and must be reported to the Blood Bank for follow-up. Refer to the nursing protocols for information on the management of transfusion reactions.

Blood Bank Specimen Labeling:

Positive identification of the patient is the most important step in preventing hemolytic transfusion reactions. All patients who will or may receive transfusions must be identified with an armband, which includes the patient's full name, date of birth and a unique identifier. All patients must be identified and specimens labeled according to the Saratoga Hospital's "Patient Identification" and "Specimen Labeling" procedures.

The specimen label must include:

- Patient's full name, correctly spelled and no letters omitted.
- Complete date of birth.
- Inpatient: patient's **medical record number [MRN#]**. The account number [CSN#] is not acceptable.
Outpatient: The "Typenex" wrist band identification system is used for all outpatients who require (or may require) transfusions. Contact the transfusion service for additional information.
- The date and time the specimen was drawn.
- The initials of the person who drew the specimen.

All specimens that are not labeled properly will be rejected. Specimens drawn from transfusion candidates with no armbands will also be rejected. If there is an emergency where there is no time to collect another specimen, Group O uncrossmatched RBCs will be provided.

This stringent policy is the standard of care for transfusion safety. The reason for the policy is to prevent a break in the chain of identification, which links the patient to the specimen and to the blood product transfused. When the chain is broken, the selection of the blood product becomes essentially random-then the risk of a major, potentially fatal, hemolytic transfusion reaction because of an ABO mismatch, approaches 30%. Our specimen labeling policy is consistent with requirements established by the FDA, NYS, AABB and other regulatory agencies.

Products:

- All blood products are obtained from blood centers that are AABB accredited, FDA Registered, FDA Licensed and CLIA Certified. Most products come from the American Red Cross.
- Tissue products are ordered exclusively by Surgical Central Supply. Tissue is stored in the Blood Bank and issued upon the request of the OR.
- Red blood cells and plasma are the most frequently requested products and are routinely stocked in the Blood Bank.
- Less frequently used products are ordered on an as-needed basis from the Red Cross. These products should only be ordered if there is an order to transfuse. Products that are not transfused are not returnable to the Red Cross and will be discarded.
- Autologous and Directed donations: Since the transfusion service is not a blood collection center, we refer all requests for autologous and directed donations to the American Red Cross. Autologous blood donations for surgical patients are scheduled by the physician directly with the Red Cross.

PRODUCT	AVAILABILITY	VOLUME	STORAGE	SHELF LIFE
Packed RBC, Leuko-reduced	Stock	300 ml	1-6° C	42 days
Packed RBC, Leuko-reduced, Irradiated	Stock	300 ml	1-6° C	28 days
Thawed plasma (FP5)	Stock	170-300 mL	-18° - -65 °C; Thaw in 37° C water bath then store at 1-6° C	Frozen – 1 year, Thawed - 5 days
HLA plateletpheresis	Special order	100-500 ml	20-24° C	5 days
Plateletpheresis, Pathogen Reduced (Psoralen treated)	Special order	100-500 ml	20-24° C	5 days
Cryoprecipitate, pooled	Stock	15 ml	-18° - -65 °C; thaw in 37° C water bath then store at 20-24° C	Frozen - 1 year, Thawed – 6 hours
Rh(D) immune globulin	Stock	Syringe	2-8° C	Listed on manufacturer package

LABORATORY SPECIALTIES

CHEMISTRY

Chemistry conducts routine Clinical Chemistry, Therapeutic drugs, Endocrinology and Toxicology.

HEMATOLOGY

The hematology laboratory performs blood counts, body fluid cell counts, coagulation studies, differentials, and urinalysis testing. Technologists assist physicians in the collection and preparation of bone marrow aspirates performed on site.

CLINICAL MICROBIOLOGY

Bacterial Cultures are performed 7 days/week, 7am - 3pm. Organism identification and antimicrobial susceptibilities are performed when appropriate.

Acid Fast smears and cultures for Mycobacteria are performed by a reference lab. Fungal Cultures are performed by a reference lab

Rapid antigen testing for group A Streptococcus, and Trichomonas are performed 7 days/week, 24 hours/day.

Molecular diagnostic testing for Clostridium difficile, Influenza, RSV, MRSA, and COVID-19.

REFERENCE LABORATORIES

Tests that are not performed at our on-site laboratories are referred to outside reference laboratories. Reference laboratories must also hold the appropriate New York State laboratory permits. Criteria based on quality and responsiveness to our customers' needs are used in the selection of all reference laboratories. Our reference laboratories are approved by the Saratoga Hospital's Medical Executive committee on an annual basis. A current list of all approved reference laboratories is available by contacting the Quality/Compliance Coordinator or Laboratory Director. (518-580-2594).

CLIENT SERVICES

RESOLVING CUSTOMER COMPLAINTS

The staff at Saratoga Hospital is committed to resolving issues to the satisfaction of our customers. It is important to us that you let us know when we have failed to meet your expectations. Issues can be referred to the Administrative Laboratory Director (518-583-8443), or Quality/Compliance Coordinator (518-580-2594) or the appropriate Manager. (see [Clinical Laboratory Telephone Directory](#)).

REQUEST FOR SUPPLIES

Outreach Clients: In accordance with New York State law on Laboratory Business Practices (Subpart 34-2 of 10 NYCRR), the laboratory will provide supplies to collect, process and transport specimens sent to our laboratory for testing. To obtain supplies, please complete an “*Outpatient Clinical Laboratory Supply Request*” or the “*Pathology Laboratory Supply Request*” form. Allow three business days for routine deliveries.

Inpatient: Supplies for routine blood collection and urine tubes are available from the laboratory. Specimen collection cups are available from General Stores.

TEST REQUISITIONS

The laboratory will examine specimens only at the request of licensed physicians or other person authorized by law to use the findings of laboratory examinations in their practice or the performance of their official duties. Authorized persons include:

- Physicians
- Dentists and podiatrists
- Chiropractors
- Physician Assistants and Certified Nurse-Midwives provided the supervising physician authorizes such examination.
- Nurse Practitioners
- Police officers provided such examination is incidental to arrest charges for alcohol or drug impairment.
- Judges ordering paternity tests under the Family Court Act.

Inpatient: For each pathology/cytology specimens, a completed pathology/cytology requisition or electronic order is required. All pertinent clinical information must be included to ensure accurate surgical and cytologic evaluation. All other tests are ordered by the patient care unit through the hospital’s computer system.

Outpatient: The laboratory provides pre-printed requisitions for outpatient test requests.

The following information is required prior to the testing of any specimen:

- Name, address and phone number of physician.
- Signature of physician or designee. (Stamps are not acceptable. Electronic signatures are acceptable but must be approved by the HIS director.)
- Date of order (we will not accept written requests that are more than 12 months old).
- Patient’s full name and date of birth

- Diagnosis for each test requested. ICD-10 code is preferred.
- Name of tests (s)

Refer to Pathology for additional requirements to be included on the requisition.

Insurance information:

Insurance information must be obtained for all requested laboratory services. Written documentation on the requisition is preferred but not required. If insurance information is not available, the patient will be billed.

Standing orders:

Standing orders are used when the patient is required to have lab tests over a period of time [i.e. Protime, monthly]. These orders are valid for a period of **6 months from the date of the original requisition.** Renewals of standing orders that have expired are the responsibility of the provider and the patient.

NOTICE TO PHYSICIANS REGARDING MEDICAL NECESSITY

The Centers for Medicare and Medicaid Services (CMS) requires that we notify physicians and other providers legally authorized to order laboratory tests that Medicare will only pay for tests that meet the Medicare coverage criteria and are considered “reasonable and necessary” to treat or diagnose the patient’s medical condition.

Diagnosis: Physicians are required to provide a diagnosis that medically justifies each laboratory test at the time the request for testing is presented. It is critical that the information provided is consistent with the documentation in the patient’s record since it may be requested as part of a post payment review.

Organ and Disease Panels: All panels (organ and disease or custom) can only be billed and paid when all components in the panel are medically necessary.

Medicare Fee Schedule: A current Medicare laboratory fee schedule with CPT codes is available upon request from the Saratoga Hospital Laboratory. The Medicaid reimbursement amount is equal to or less than the amount of Medicare reimbursement.

Clinical Consultant: Access to a clinical consultant regarding laboratory tests is available at 518-583-8442.

Material contained in this notification is current as of the date published and is subject to change without notice. The OIG believes that a physician who orders medically unnecessary tests and knowingly causes a false claim to be submitted may be subject to sanctions or remedies under criminal or administrative law.

COVERAGE DECISIONS/ ADVANCE BENEFICIARY NOTICES (ABN)

In order to ensure that services being paid by the Medicare program are medically necessary CMS has established National Coverage Determinations (NCDs) and has required local carrier to establish Local Coverage Determinations (LCDs). Each policy lists the diagnosis for which Medicare considers a test to be medically necessary. Tests that have an NCD or LCD associated with them are highlighted on the Saratoga Hospital Laboratory requisition.

Please refer to the Center for Medicare Service (CMS) website for a complete list of coverage decisions.

Patients presenting directly to our patient service centers have their tests screened for medical necessity prior to collecting the specimen. If there is a reason to suspect that the test is not covered by Medicare, the patient is notified and asked to sign an Advanced Beneficiary Notice (ABN). This informs the patient that the test ordered by their provider does not meet Medicare's guidelines and will not be paid by Medicare. If the patient signs the ABN, they are acknowledging that they are responsible for payment.

Medicare can deny claims based on the following:

- Medicare does not usually pay for this service for the diagnosis provided (See appropriate NCD or LCD).
- Medicare does not pay for investigational or research use of tests.
- Medicare does not pay for this service based on frequency limitations. Examples of tests with frequency limitations include fecal occult blood, PSA and pap smears when ordered for screening purposes.
- Medicare does not pay for most routine screening tests.
- Medicare does not pay for tests ordered as part of an annual physical exam.

Once signed, the patient is given a copy of the ABN.

TRANSPORT AND COURIER SERVICES

The Clinical Laboratory provides courier service for pickup of laboratory specimens, and delivery of supplies and reports (phone 518-580-2516). Our courier staff is trained to ensure prompt and reliable service to our clients. Courier service is available Monday-Friday on a regular schedule. Limited STAT pickup of specimens is available on request.

TURN AROUND TIME FOR LABORATORY TESTS

Cytology Thinprep Pap Smear: Results are available within 7 days for normal specimens. Abnormal specimens may require 10 days.

Pathology and Non-Gyn Cytology: Results are usually available 5 days after specimen receipt.

Clinical Laboratory- With the exception of tests sent to reference laboratories, most laboratory results are available on the same day. Exceptions are noted in the service directory of tests.

PROCESSING REQUESTS FOR STAT TESTING

STAT testing represents a critical clinical need for timely results. The goal for all STAT testing is that results will be available as fast as possible and, at most, within one hour of receipt of the specimen in the laboratory. Requests for stat testing should be authorized by the provider. For inpatient requests, the test must be ordered as priority “STAT” in the order entry computer system. Paper requisitions must be clearly marked as STAT.

After completion of testing, the outpatient results will be , faxed or called to the appropriate location. If results are to be called or faxed, please be sure to include a phone or fax number on the requisition.

STAT PROCEDURE LIST

This list is not intended to be an exclusive list of STAT tests. Other tests on the laboratory’s menu may be run on a STAT basis but may require a turnaround time (TAT) longer than one hour. STAT availability for satellite laboratories is limited to tests performed at those sites.

* Includes tests performed by satellite laboratories.

BACTERIOLOGY	BLOOD BANK
Collection of blood for culture	Compatibility testing
	Direct Antiglobulin Test (Direct Coombs)
Gram Stain (CSF, Positive Blood Sterile Body Fluid Cultures)	Distribution of blood products
	Type (ABO and Rh)
Rapid Strep A* (Antigen)	Type and Antibody Screen
	Work-up of Transfusion Reaction
Rapid Trichomonas* (Antigen).	
CHEMISTRY	
Acetaminophen	Gentamicin
Acetone	Glucose*
	Pregnancy HCG – qualitative (urine or serum)
Basic Metabolic Profile (Glu, BUN, Creat, Electrolytes)*	Pregnancy HCG – quantitative (serum)*
Bilirubin*	Lactic Acid
BUN*	Lithium
B-NP	Magnesium*
Calcium*	Infectious Mono*
Carbamazepine	
CK*	Osmolality
	pH (Urine, Fluids, etc.)
Comprehensive Metabolic Profile*	Phosphorus
Creatinine*	Phenobarbital
	Procalcitonin
Digoxin	Protein (CSF)
Dilantin	Salicylate
Drug Screen (Urine)	
Electrolytes*	
Ethanol	Troponin *
HEMATOLOGY	
CBC (w/out differential)*	Prothrombin Time (Protime)
CSF/Fluid cell count	Partial Thromboplastin Time
Hemoglobin and Hematocrit*	Stool for Occult Blood-ED/Urgent care only*
Platelet count*	Urinalysis*

LABORATORY REFLEX TESTS

Definitions:

Reflex Testing: Additional laboratory testing(s) that is performed when the initial test results are positive or outside normal parameters.

Required Reflex Tests: Some laboratory tests, if positive, require additional separate follow-up testing which is implicit in the provider's order. In these cases, the initial results have limited clinical value without the additional testing.

Optional Reflex Tests: Laboratory tests where the initial positive test result may have clinical value without the additional reflex testing. The provider always has the option to order these initial tests without the reflex.

The Laboratory Medical Director and the Medical Executive Committee have approved reflex testing to ensure efficient and timely delivery of results. If the reflex test is not wanted, the provider must document on the requisition that the test is to be performed without the reflex.

List of Reflex Tests

Initial Test Test performed by Saratoga Hospital and/or affiliates	Reflex Criteria	Reflex Test(s) Test performed by Saratoga Hospital unless specified
Blood Bank		
ABO/Rh	No Blood Bank ABO/Rh history at Saratoga Hospital	Verified (Confirmatory) ABO/Rh, second sample (transfusion candidates only)
Antibody Screen	Positive	Antibody Identification Antigen Typing-Patient Antigen Typing-units (If ordered)
Type and Screen	Positive antibody screen	Two RBCs ordered (transfusion candidates only)
Direct Antiglobulin Test, Polyspecific	Positive	Monospecific Direct Antiglobulin Test, IgG Monospecific Direct Antiglobulin Test C3b,d Eluate antibody identification
Fetal Screen	Positive (>5 Rosettes present in 5 lower power fields)	Fetaldex
Chemistry		

Beta HCG (serum)	Positive qualitative HCG	Quantitative HCG
Rapid HIV	Positive	HIV Antibody Reflex Confirmatory Testing.
RPR	Positive	Treponema Pallidum Antibodies
TSH	Abnormal	Free T4
FLU A & B, RSV, and COVID	In-house patients	Cepheid Xpert Xpress SARS-CoV-2/FLU/RSV assay-PCR
Hematology		
CBC	WBC, Neutrophils, Platelets definitive flags and Suspect Flags (i.e. WBC 35.0 x 10 ³ /μL	Slide Review
CBC	RBC, HGB, MCH, RDW, MCV Definitive flags or Suspect Flags	Slide Review
CBC	1. Any Blast or Promyleocyte, 2. >3 Metamyelocytes and /or Myelocytes, 3. > 10 Bands, 4. > 10 NRBCs.	Manual Differential
CBC	1. Peripheral smears with a WBC < 1.0 or > 99.9 X 10 ³ /μL, 2. All cases of apparent leukemia, and/or abnormal cells and blasts, unless results are similar to previous specimen, 3. Basophils absolute # above 0.5 X 10 ³ /μL	1.Pathologist Review 2.Flow cytometry based on Pathology Review (flow cytometry performed by reference laboratory).
Cell count and differential; all fluids.	Any cellular elements cannot be positively identified by the technologist including cells classified as “other”.	1.Pathologist Review 2.Cytology and Flow cytometry based on Pathology Review (Flow cytometry performed by reference laboratory).
Body Fluids received for cell count (excluding Joint Fluids)	Abnormal findings as determined by pathologists.	Cytology
Urinalysis	Positive for blood, leukocyte esterase, nitrite and/or protein, or glucose.	Microscopic Exam
Urinalysis Reflex to Culture	WBC > 5/HPF	Urine Culture (performed by AMC or Lab Corp)

Microbiology		
Aerobic Cultures Respiratory Cultures CSF Cultures Sterile Body Fluid Cultures Tissue Cultures Blood Cultures Genital Cultures	Positive findings (pathogens) when indicated	Confirmatory or Adjunctive Tests: Organism ID and Susceptibility Etest
Throat Cultures and Throat Group A Strep Cultures Genital Strep Cultures GC Culture	Positive findings (pathogens) when indicated	Confirmatory or Adjunctive Tests: Organism ID
Anaerobic Cultures	Positive findings (pathogens) when indicated	Confirmatory or Adjunctive Tests: Organism ID
Tissue Cultures		Confirmatory or Adjunctive Tests: Grind Tissue
Rapid Strep A Antigen	Negative result for children ≤ 18 years of age and 2 swabs received	Throat Group A Strep Culture (TSS)
C. difficile, PCR	Positive	C. difficile, EIA
MRSA Surveillance, PCR	Indeterminate	MRSA Culture
Pathology/Cytology		
HPV Testing-ThinPrep Pap	Positive	HPV High Risk Reflex 16/18,45 (performed by LabCorp)
Body Fluid Cytology	Rule out a lymphoproliferative process	Flow cytometry (performed by reference laboratory).
Thyroid FNA sent with Afirma sample	Bethesda Categories III and IV (AUS/FLUS and SFN/FN)	Afirma Genomic testing (performed by Veracyte)

Breast Biopsy	Ductal carcinoma in situ	ER/PR, Ki-67: <ol style="list-style-type: none"> 1. ER/PR IHC testing performed and interpreted at Saratoga Hospital Laboratory. 2. Ki-67 IHC testing performed and interpreted at Saratoga Hospital Laboratory..
Breast Biopsy	Invasive Carcinoma	ER/PR, Ki-67, HER2neu by IHC, Her2neu by FISH: <ol style="list-style-type: none"> 1. ER/PR IHC testing performed and interpreted at Saratoga Hospital Laboratory.. 2. FISH testing and interpretation (performed by reference laboratory). 3. Ki-67 IHC testing performed and interpreted at Saratoga Hospital Laboratory 4. Her2neu by IHC testing performed and interpreted at Saratoga Hospital Laboartory.
Point of Care		
Fingerstick Glucose	>600 mg/dL	Serum/Plasma Glucose
CBC POC	WBC, Neutrophils, Lymphocytes, Platelets, RBC, Hemoglobin, Hematocrit, MCV, definitive flags and suspect flags	CBC with Differential (performed at main lab).

Send-Out Testing

The following is a list of reflex tests that are commonly performed by our reference laboratories. For a complete list of tests and specimen requirements, visit the LabCorp website <https://www.labcorp.com/providers>

Reflex tests performed by LabCorp
733692 9+Oxycodone+Crt-Scr
733727 10+Oxycodone+Crt-Scr
ANA w/Reflex
ANA w/Reflex if Positive
Antinuclear Antibodies, IFA
Antiphospholipid Syndrome Prof
BKV Quant PCR
C difficile, Cytotoxin B
Celiac Disease Ab Screen w/Rfx
Celiac Disease Panel
Cryoglobulin, QI, Serum, Rflx
Drug Screen 10 w/Conf,Meconium

Epstein-Barr DNA Quant, PCR
Ethanol, Urine
Ethyl Glucuronide, Urine
Fungus Culture With Stain
Gluten Sensitivity Screen
HCV RT-PCR, Quant (Graph)
Helper T-Lymph-CD4
Hexagonal Phase Phospholipid
Hgb Fractionation Cascade
HIV Ab/p24 Ag with Reflex
HPV, Aptima High 16/18,45
HSV 1 and 2-Spec Ab, IgG w/Rfx
IFE and PE, Serum
IgE Food Basic w/Component Rfx
Legionella pneumophila/Culture
Lupus Anticoagulant Reflex
Ova + Parasite Exam
PCB Serum w/rfx to Confirmation
PSA (Reflex To Free) (Serial)
Reference Bacterial Culture ID
RF Antibody Titer
Stool Culture
Susceptibility, Aer + Anaerob
T + B-Lymphocyte Differential
TgAb+Thyroglobulin,IMA or RIA
Toxoplasma gondii Ab,IgM
Urine Culture, Routine
von Willebrand Profile
White Blood Cells (WBC), Stool
Reflex Tests Performed by DRUGSCAN
Utox
Reflex Tests Performed by AMC
Anaplasma PCR or Ehrlichia PCR ordered individually (Anaplasma PCR and Ehrlichia PCR is ordered as a combined panel.)
Hepatitis B Core w/reflex to IGM
Hepatitis B surface Antigen with Confirmatory Testing
Hepatitis C (HCV) Antibody
Lyme AB IGG/IGM

REPORTING TEST RESULTS

Please notify the Laboratory Client Services Department at (518)583-8740 of any changes in location for a provider.

Outpatient reports:

- Internal Providers- Results are immediately available in the providers EMR inbasket for review once testing is complete.
- External Providers- Results are routed via fax once complete.

Inpatient reports:

- Results are immediately available in the providers EMR inbasket for review once testing is complete.

REPORTING CRITICAL VALUES/ALERT VALUES

Critical Results: A laboratory result that may indicate the presence of a life-threatening situation (also known as critical values), which may be corrected by appropriate and timely intervention. ***Alert Results:*** Results that are significantly abnormal but do not constitute a medical crisis. These results may require intervention by a licensed caregiver..

Chronic Critical Results: A value which would be critical for most patients but are not critical for a particular patient or diagnosis (i.e. elevated BUN in patients with chronic renal failure).

Licensed Caregiver who can manage critical results/tests: An attending physician, physician on call, physician assistant, nurse practitioner or nurse midwife is generally an appropriate individual to manage a critical value. In certain situations, a registered nurse authorized to modify treatment based on a protocol is considered an appropriate licensed caregiver able to respond to critical results (example: glucose protocol).

Designee: A qualified staff member who is trained in and maintains competency in the process of receiving critical results. This may include Patient Care Assistant, Medical Assistant, Tech, Unit Secretary as defined in their job description.

Read Back and Verify (RB&V): This process is used for accurate recording of a critical result when transmitted verbally. The caller provides the caller's full name, the patient ID (including patient full name and unique second identifier), the date and time of collection, the test name, and the critical result. The recipient of the result provides the caller with the recipient's full name, the patient's ID, and a read-back of the transcribed test results. Data from the RB&V process is documented in the medical record.

Critical results and Alert results reported by reference laboratories are also included under this policy.

Critical Result Reporting:

Once a critical value has been identified, the result is **immediately** called to the appropriate nurse or designee responsible for the patient. The person receiving the result must read the result back to the technologist or lab designee to ensure that it has been interpreted correctly. The procedure is as follows:

1. Inpatient and Emergency Department.:
 - a. If the patient has not been discharged from the hospital, the technologist or lab designee will call the appropriate patient care unit and give the results to a nurse or designee who will communicate the value to the physician or APP in a timely manner.
 - b. If the patient has been discharged from the hospital:

Inpatients:

- i. From 8 AM to 8 PM, the technologist or designee will notify the Hospitalist Physician On Call who is identified in the Qgenda scheduling system under the heading “Inpatient Physicians Section “ as “SIP Inpatient Call 8AM to 8 PM
- ii. From 8 PM to 8 AM, the technologist will notify the Hospitalist Advanced Practitioner On Call who is identified in the Qgenda scheduling system under the heading “ Inpatient Physician Section “as “SIP PA Night 8 Pm to 8 AM”.

Emergency department:

- a) Call the ED and give the results to the physician on duty who is identified in the Qgenda scheduling system.

3. Outpatient and Urgent Care Facility:

- a. During business hours: Call the physician, APP’s office or urgent care and give the result directly to a nurse, physician or APP. After business hours: Before contacting the on-call physician or APP,, obtain the patient’s demographic information and home phone number. (EMR Admissions Module “View Patient” routine).
- b. Escalation Process:
 - i. If the lab is unable to reach an office or medical professional in 30 minutes, then the attending provider or the designated on-call provider will be paged no less than three times over the next 30 minutes until the physician or APP responds.
 - ii. If the physician or applicable caregiver cannot be reached within 60 minutes, the laboratory staff will deliver the critical lab value to the Emergency Department or Wilton Urgent care staff along with a copy of the patient's demographic sheet, a Critical Value Report form and the name of the attending provider.
 - iii. The Emergency Department attending physician will review the lab critical value. The attending physician will be paged again and if there is no response the staff will contact the patient and recommend needed follow-up.
 - iv. All Emergency Department involvement will be documented on the Critical Value Report form which will then be forwarded to the lab for filing with the original requisition. A copy will be kept in the Emergency Department.

Critical Values/Alert Results

Critical results: *These results must be communicated to the responsible licensed caregiver within 60 minutes of initial recognition of the critical result by the notifying diagnostic area.*

Alert Results: *Should be communicated to the responsible caregiver within 8 hours but no later than the next business day.*

Department specific protocols apply.

Chronic Critical Results: *The medical staff has established guidelines for reporting results of chronic critical values. These tests are identified on the critical results list as “first instance only”.*

Results are called unless noted otherwise:

First instance only= No critical value in the same result range (high vs. low) in the past 5 days.

***Designates a Send-out test.

BLOOD BANK		CRITICAL	ALERT
Direct Antiglobulin Test		Positive with evidence of acute hemolytic reaction.	
CHEMISTRY/HEMATOLOGY			
Acetaminophen (ug/mL)	High	≥50	
Bicarbonate (mmol/L)***	Low	<10	
BUN (mg/dL)	High	>100	
Calcium (total) (mg/dL)	High	>13.0	
	Low	<7	
Carbamazepine (ug/mL)	High	>15.0	
CK (IU/L)	High	>1000	
		>6.0	
		≥2.0	
Gentamicin Peak (ug/mL)	High	>12.0	
Gentamicin Random (ug/mL)	High	>10.0	
Gentamicin Trough (ug/mL)	High	>2.0	
Glucose (mg/dL) <i>Birth-30 days</i>	High	>450	
	Low	<50	
	High	>200	

	Low	<40	
Glucose-Urinalysis- <i>Birth to 18 years</i>		Any positive result	
Hemoglobin (g/dL)	High	>20	
	Low	<7.0	
		Critical drop: > 3	
Hematocrit (%) <i>Birth- two weeks</i>	High	>60	
	Low	<22	
	Low	<30	
INR	High	>5.0	
Lactate/Lactic acid (mmol/L)	High	>2.0	
Lithium (mmol/L)	High	>1.5	
Magnesium (mg/dL) <i>Maternity only</i>	High	>5.0	
	Low	<1.0	
	High	≥7.0	
	Low	≤4.0	
Manual Differential			Blast or malignant cells; first instance only
PH	High	>7.6	
	Low	<7.2	
Phenobarbital (ug/mL)	High	>50.0	
Phenytoin (ug/mL)	High	>30.0	
Phosphorus (mg/dl)	Low	<1.0	
Platelets (x 10 ⁹) <i>Birth- two weeks</i>	High	>1000; first instance only	
	Low	<30; first instance only	
	High	>900	
	Low	<50	
Potassium (mmol/L)	High	>6.0	
	Low	<2.8	
PO2	Low	<55	

PTT	High	>80 NO heparin	
		>100 (patients on heparin)	
Salicylate (mg/dL)	High	≥30.0	
Sodium (mmol/L)	High	>160	
	Low	<120	
Theophylline (ug/mL)***	High	>20.0	
Tobramycin Peak (ug/mL)***	High	>12.0	
Tobramycin Random (ug/mL)***	High	>10.0	
Tobramycin Trough (ug/mL)***	High	>2.0	
Total Bilirubin (mg/dL)	High	>15.0	
Birth- two weeks			
High Sensitivity Troponin (ng/ml)	High	High Sensitivity Troponin I consistent with possible myocardial injury: <ul style="list-style-type: none"> Any level > 75ng/L; Delta 2HR > 10ng/L *** Delta 6HR > 12ng/L *** ***Lab is unable to call critical Deltas	
Valproic Acid (ug/mL)	High	>125.0	
Vancomycin Peak (ug/mL)	High	>80.0	
Vancomycin Random (ug/mL)	High	>20.0	
Vancomycin Trough (ug/mL)	High	>20.0	
WBC (x10 ³ μL)	High	>35; first instance only	
	Low	<1; first instance only	
MICROBIOLOGY		CRITICAL	ALERT
STAINS			
CSF		Positive	
Blood Culture		Positive; first set Positive; 2 nd set different organism	Positive -2nd set/same organism
Fluids from joint or other body cavity that are normally sterile (except urine)		Positive	
STAT OR Specimens for Gram stain		Positive	
AFB smear***		Positive	

CULTURES		
CSF	Positive-if smear was as negative	
Blood Culture	Positive	
Culture of fluids from joint or other body cavity that are normally sterile (except urine)	Positive	
Wound Culture***	Positive for Clostridium	
All MDROs, VRE/MRSA/VISA/VRSA		Positive
Stool***		Salmonella, Shigella, Campylobacter
ANTIGEN/TOXINS		
C Diff toxins		Positive
Fluids from joint or other body cavity that are normally sterile (except urine)	Positive	
Legionella Antigen-Urine***	Positive	

Laboratory critical values revised: 9/9/25

SPECIMEN LABELING

Laboratory results are used by physicians to provide quality patient care. Proper patient identification and specimen labeling is essential in providing accurate results that can safely be used in decision-making by the physician.

Identify the patient:

Ask the patient to state their full name and date of birth prior to collecting the specimen. Specimen containers are to be labeled with proper patient identification in the presence of the patient and immediately after completing the collection procedure. (Employees of Saratoga Hospital should refer to the “*Patient Identification*” and “*Specimen Labeling Policy*” for additional instructions on specimen labeling).

Additional information:

To ensure proper specimen processing, the following information should be on the specimen label:

1. Patient full name and date of birth.
2. Specimen type and/or anatomic collection site
3. Date and time of collection
4. Initials of the collector

Refer to Pathology and Blood Bank for additional information.

SPECIMEN PACKAGING AND TRANSPORT

All specimens are considered biohazardous. Specimens must be collected in sterile leak-proof containers and placed into a sealable plastic bag prior to transport to the laboratory. Requisitions and specimen labels must be left outside the bag to prevent contamination.

Transport specimens to the laboratory as soon as possible. See “Table of Diagnostic Tests” and for specific information on specimen storage and transport. Improper specimen storage can adversely affect test results.

REJECTION OF SPECIMENS

Specimens will be rejected if the following conditions are not met:

1. Patient identification on specimen is omitted, illegible, insufficient or incorrect.
2. The apparent condition of the specimen indicates that it is unsatisfactory for testing or that it is inappropriate for the test requested.
3. It has been collected, labeled, preserved or otherwise handled in such a manner that it has become unsatisfactory or unreliable as a test result.
4. It is perishable and the time lapse between the collection of the specimen and its receipt by the laboratory is of such duration that the test finding may no longer be reliable.

The laboratory will promptly contact the provider/patient care unit regarding specimen rejections.

COLLECTION PROTOCOLS

Refer to the Saratoga Hospital Laboratory Specimen Reference Guide for general collection instructions.

References

1. Isenberg, Clinical Microbiology Procedures Handbook, 2nd Edition, Updated March 2007
- J. Michael Miller, A Guide to Specimen Management in Clinical Microbiology, 2nd Edition

PATIENT INSTRUCTIONS

Glucose Tolerance Tests-Patient Instructions:

NOTE: You must have an appointment for this test. Tests can be scheduled Tuesday-Friday in the morning. Please call 583-8440.

You are scheduled to have an oral glucose tolerance tests on so that your doctor can find out how well you body absorbs and uses glucose (sugar). You should not eat 12-14 hours prior to this test.

A blood sample will first be collected in the laboratory, and after this you will be given a glucose solution to drink. The examination lasts for approximately five hours, and several blood samples will be collected from you during this time.

During this test, you may not eat, drink, smoke, walk excessively or leave the laboratory area.

At the following times, you will need to have your blood drawn:

1 hour sample:_____

2 hour sample:_____

3 hour sample:_____

****IMPORTANT:** If the phlebotomist has not called for you when your blood draw is due, please tell the office staff immediately.

PATIENT INSTRUCTIONS

Instructions for collecting Hemoccult Slides

All specimens submitted to the laboratory must contain the patient's first name, last name, date of birth, date the specimen was collected, and time the specimen was collected.

- Do not collect samples during, or until three days after your menstrual period, or while you have bleeding hemorrhoids or blood in your urine.
- Do not consume the following drugs, vitamins and foods:

Avoid 7 days prior to and during the test period:

Aspirin or other non-steroidal anti-inflammatory drugs.

Avoid 72 hours prior to and during the test period:

Vitamin C in excess of 250 mg per day

(from all sources, dietary and supplemental)*

Red meat (beef, lamb), including processed meats and liver

Raw fruits and vegetables

(especially melons, radishes, turnips and horseradish)

- Remove toilet bowl cleaners from toilet tank and flush twice before proceeding.
- Collect samples from three consecutive bowel movements or three bowel movements closely spaced in time.
- Label the slide with the patient name, date of birth and date of collection.
- Protect slides from heat, light and volatile chemical (e.g., iodine or bleach).
- Keep cover flap of slides closed when not in use.

For additional information please call 583-8750.

**Caution: some iron supplements contain quantities of Vitamin C, which exceed 250 mg per day.*

PATIENT INSTRUCTIONS

24 Hour Urine Collection

To the Patient: Follow these instructions in collecting your 24-hour urine specimen.

All specimens submitted to the laboratory must contain the patient's first name, last name, date of birth, date the specimen was collected, and time the specimen was collected.

Void (urinate) into the collection container provided for use in the toilet and transfer the urine into the collection jug. Do **not** add anything but urine to the container and do **not** discard any liquid, tablets, or powder that may already be in the larger collection container. **These substances may cause burns if touched.** The collection container should be kept tightly closed and refrigerated (or kept in a cool place) throughout the collection period.

1. Upon rising in the morning, urinate into the toilet, emptying your bladder completely. **Do not** collect this sample. Note the exact time and date and print it on the container label.
2. Collect all urine voided for 24 hours after this time in the container provided. All urine passed during the 24-hour time period (day or night) must be saved. Urine passed during bowel movements must also be collected.
3. Refrigerate the collected urine between all voidings or keep it in a cool place.
4. At exactly the same time the following morning, void completely again (first time after awakening), and add this sample to the collection container. This completes your 24-hour collection.
***See Below if you have been given more than one 24 hour urine container.**
5. Take the 24-hour specimen as well as your requisition to the physician's office or laboratory as soon as possible, maintaining the cool temperature in transit by placing the specimen in a portable cooler or insulated bag.

For Patients needing more than one 24 hour urine collection container:

Please begin your collection in container labelled #1 and repeat steps 1-5 for all collection containers.

Instructions to Collect a Midstream Clean Catch Urine Sample

Read each step carefully before beginning to clean and collect the urine sample.

- *If you do not understand these directions or have any questions, please ask for help.*
 - *If the sample is not collected properly, the test results will not give the provider the correct information needed.*

1. Wash Hands.

- **If assisting a patient, gloves are available for use.**

2. Open the cleansing wipe packet.

3. Clean the urethra (urinary opening), using each wipe only once.

Females:

- **Start with parting the skin (labia) around the vagina.**
- **Use the 1st wipe to clean one side of the skin (labia).**
 - **Wipe from front to back.**
- **Use the 2nd wipe to clean the other side of the skin (labia).**
 - **Wipe from front to back.**
- **Use the 3rd wipe to clean over the area where the urine comes out (urethra).**
 - **Wipe from front to back.**

Circumcised Males:

- **Clean the head of the penis with the wipe provided.**

Uncircumcised Males

- **Retract the skin (foreskin).**
- **Clean the head of the penis with the wipe provided.**

4. Throw used wipes in the garbage; please do not throw wipes in the toilet.

5. Be careful when picking up the specimen cup.

- **DO NOT put your fingers in the specimen cup.**
- **DO NOT touch inside the blue ring.**

6. Hold the blue tab on the outside of the cup and begin urinating in the toilet.

7. While urinating, pass the cup into the stream of urine and hold the cup until it is about ½ full.

8. Remove cup from stream of urine and finish urinating into the toilet.

- **Uncircumcised Males: be sure to replace the skin (foreskin).**

9. Unscrew the blue ring and replace it with the white lid.

- **DO NOT touch the inside of the white lid.**

10. Throw the blue ring in the trash.

11. Wash hands and return the specimen cup to the staff person.

SARATOGA HOSPITAL LABORATORY
211 CHURCH STREET, SARATOGA SPRINGS, NEW YORK 12866
CYTOLOGY DEPARTMENT
(518) 583-8442

INSTRUCTIONS FOR COLLECTING SPUTUM FOR CYTOLOGY

Each patient is given a sputum cytology kit which includes:

...Specimen container with 50% ethyl alcohol fixative

...Cytology requisition

...Zip-lock bag

COLLECTION:

- 1. Thoroughly cleanse mouth with water before collection.*
- 2. Cough deeply and expel sputum into specimen container.*
- 3. Close container and tighten cap.*
- 4. Write patient full name, date of birth, and date of collection on the specimen container.*
- 5. Complete the Cytology requisition.*
- 6. Place specimen container and requisition inside the zip-lock bag and seal.*
- 7. Deliver the specimen to Saratoga Hospital Laboratory.*

Note: ***If a physician orders sputum for cytology X 3, repeat steps 1-5 for three consecutive mornings; be sure to write patient full name, date of birth and date of collection on each specimen container. Refrigerate each specimen and deliver to laboratory upon completion of three specimens.***

Day(s) and time(s) test performed:

Monday – Friday 7:00 AM – 3:00 PM

Reference: The Art and Science of Cytopathology, Richard Mac DeMay, second edition, 2012.

SARATOGA HOSPITAL LABORATORY
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INSTRUCTIONS FOR COLLECTING VOIDED URINE FOR CYTOLOGIC EXAMINATION

Each patient is given a urine cytology kit which includes:

- ..Specimen container with 50% ethyl alcohol fixative*
- ..Cytology requisition*
- ..Plastic cup*

COLLECTION:

- 1. A first morning voided specimen is not suitable.*
- 2. Have patient drink as much water as possible without causing any discomfort for 1 1/2 to 2 hours. During this period, the urine is discarded.*
- 3. At the end of this period, collect the next voided specimen in plastic cup (a minimum volume of 15-30 ml is required), then immediately pour urine specimen into container with 50% alcohol fixative. Cap the specimen container tightly and refrigerate.*
- 4. Label specimen container with patient full name, date of birth, and date of collection.*
- 5. If the foregoing procedure cannot be carried out, an alternative procedure would be to submit a freshly voided urine sample after the bladder has been emptied earlier.*
- 6. Each specimen must be accompanied by a completed Cytology requisition. It is important to include all pertinent clinical information on the request form.*
- 7. Place specimen container and requisition inside the zip-lock bag and seal.*
- 8. Deliver the specimen to Saratoga Hospital Laboratory.*
- 9. Please call Saratoga Hospital Cytology Laboratory for additional information (518) 583-8442.*

NOTE: If a physician orders urine for cytology x 3, repeat steps 1-5 for three consecutive mornings; be sure to write patient full name, date of birth and date of collection on each specimen container. Refrigerate each specimen and deliver to laboratory upon completion of three specimens.

Reference: Koss's Cytology of the Urinary Tract with Histopathologic Correlations, Leopold G. Koss, Rana S. Hoda 2012.

Review and Approval

The Clinical Laboratory Service Directory has been reviewed and approved on the dates indicated. This manual is the property of Saratoga Hospital and may not be copied or disclosed without proper approval.

Reviewed By: Shayna Blanchette, Associate Administrative Director Laboratory

Final Approval: Janne Rand, M.D., Laboratory Medical Director, Saratoga Hospital Laboratory

Last Reviewed/Revised Date: 12/10/2025