

NOTICE OF FACILITY FEES

You are receiving services in a Glens Falls Hospital ("Facility") location. Because it is a Facility location, you may receive a bill from the Facility (the "Facility Fee") as well as a separate bill for the professional service of any doctor you see today (the "Professional Fee"). The purpose of the Facility Fee is to cover the costs associated with your care that are attributed to the Facility (e.g., nurses, technicians, other non-physician staff, ancillary services, room, medications, equipment, and supplies, etc.) as opposed to the Professional Fee which represents the charge solely for the professional services provided by your doctor(s).

Depending on your agreement with your health plan you may be responsible separately for co-insurance, deductible or co-pay amounts and/or other out of pocket expenses that may be attributed to the Facility Fee. These patient responsibility amounts are determined by your health plan and are based on the services performed. These amounts may be different if you were to receive services at a health care provider location that is not considered a facility location by your health plan. Further, if Facility is not considered a participating provider with your health plan (Out-of-Network) you may be directly responsible for all or a portion of any Facility Fee. You can find a list of the plans in which we participate at https://www.albanymed.org/patients-visitors/billing-insurance/accepted-insurance/

Information regarding Facility's fees may be found at https://www.albanymed.org/patients-visitors/billing-insurance/hospital-pricing-transparency/ or you may call 518-264-7729 Option 2.

If you do not have health insurance, you may be eligible for assistance in paying your Facility bills, Information about financial assistance is available at https://www.albanymed.org/patients-visitors/billing-insurance/ or you may contact or Patient Financial Assistance Office at 518-264-7729 Option 4.

Revise date: 7/21/2025